

Memorandum

To: Stakeholder Advisory Committee

From: Terry Young, VP, Policy, Engagement and Innovation

Date: November 20, 2017

Subject: IESO Stakeholder and Community Engagement Update

This memorandum provides an update on recent IESO engagement initiatives, including updates on regional and community engagement, Indigenous Relations, active stakeholder engagement initiatives including the Smart Metering Entity: Third Party Access Implementation Plan and the Conservation Framework: Mid-Term Review as well as an update on Technical Panel business.

Updates on other IESO engagements can be found on the [Active Engagements page](#).

Regional and Community Engagement Update

The IESO has been meeting with communities across the province to discuss local electricity matters through a number of outlets including the IESO-hosted Regional Electricity Forums as well as Local Advisory Committee (LAC) meeting

- Regional Electricity Forums:
 - The IESO has hosted three Regional Electricity Forums to date in Northwest Ontario (Thunder Bay), Northeast Ontario (Sudbury) and Eastern Ontario (Ottawa). Attendance has been strong in all areas, with approximately 80-100 attendees per forum representing municipal, Indigenous communities, industry, association and community representatives. The dialogue at each of the forums has been open and engaging. Items that have been raised for discussion include system reliability, provincial supply mix (with a focus on renewables), engagement processes, government policy and opportunities for on-going dialogue. The feedback received to date has been positive and there is a sense of appreciation to the IESO for offering local conversations

- Two remaining Forums are scheduled in Southwest Ontario (London) on November 23 and the GTA and Central Ontario Region (Vaughan) on December 11. Visit the [Regional Electricity Forum webpage](#) for more information or email communityengagement@ieso.ca to register to attend a Forum.
- Local Advisory Committee (LAC) meetings:
 - Toronto and York Region LAC meetings, the conversation will focus on the upcoming launch of the second round of regional planning as well as studies in these areas.
 - The Toronto LAC meeting will be lead and hosted in partnership with the Advanced Energy Centre (AEC), as part of the IESO's 2017 AEC sponsorship agreement.
 - The Barrie/Innisfil LAC will continue to work on the implementation of the regional plans released in 2016, with discussions on distributed generation; to help prepare the focus for the next regional planning cycle.
 - With no medium- or long-terms needs for the committee to provide input on for potential solutions, the Ottawa LAC has concluded for this planning cycle. Broader engagement in the area will continue with regular meetings with the IESO and City of Ottawa, supporting project-level engagement led by the Ottawa Technical Working Group partners, and other targeted outreach with municipalities, associations and community groups as identified.

Upcoming engagement initiatives for Q1 2018 include community energy planning alignment workshops in partnership with Quality Urban Energy Systems of Tomorrow (QUEST) in the areas of York Region, Kitchener/Waterloo, and Ottawa. The purpose of the workshops is to produce recommendations on opportunities for key linkages between the community energy and regional planning processes, and municipal engagement as part of the next cycle of Integrated Regional Resource Plans (IRRP) getting underway.

Indigenous Relations

Indigenous Energy Symposium

On October 25 and 26 the IESO, with support from the Ministry of Energy, hosted an Indigenous Community Energy Symposium.

The event attracted over 300 attendees from over 100 First Nation communities and organizations across the province which is indicative of the interest First Nation communities have in community energy planning, community energy resilience and conservation measures, and demonstrates the strong relationships the IESO has with First Nation communities. The IESO remains committed to continue to cultivate and strengthen these key strategic relationships.

Regional First Nation Sessions

In recognition of the unique energy challenges and opportunities within First Nation communities, the IESO has scheduled sessions with First Nation communities following each Regional Electricity Forum. This has provided an opportunity to have a more tailored

discussion on the needs of First Nations, and to facilitate focused discussions on conservation programming for on reserve First Nations and IESO support programs to ensure they are meeting the needs of communities.

Two sessions have been held to date in Thunder Bay and Sudbury with representation from approximately 30 communities. The sessions have provided an opportunity for communities to share experiences, challenges, expertise and suggestions for conservation and energy support programs for First Nation communities. The IESO will be holding two more regional First Nation sessions in London and Vaughan in the coming weeks.

Satisfaction Survey

The First Nation and Métis Relations team is actively seeking input from First Nation and Métis communities to understand whether efforts to develop and maintain strong relationships have been successful and that the IESO is meeting the expectations of communities. A survey has been distributed to First Nation and Métis leadership and staff at recent engagements and via email. The responses will be carefully reviewed and will help to inform any future improvements to ensure that the IESO is being as effective as possible in engaging with these communities.

Smart Metering Entity: Third Party Access Implement Plan

In its role as Ontario's Smart Metering Entity (SME), the IESO launched a new engagement initiative to seek input on the development of an implementation plan that provides interested parties with access to the de-identified meter data available in the province's Meter Data Management/Repository (MDM/R). An introductory webinar was held on November 7 with over 120 individuals registered participants representing various sectors including LDCs, consumers, service providers, aggregators and industry associations and agencies.

This engagement initiative has been designed with two elements – broader engagement where the IESO will invite comments from all interested parties as well as a stakeholder-represented Data Strategy Advisory Council to work on greater details. Materials for both these channels of engagement, along with the recorded webinar and all meeting notes, can be found on their respective webpages – [SME: Third Party Access Implementation Plan](#) and [Data Strategy Advisory Council](#).

Providing third party access to the de-identified data supports Orders from the Ontario Energy Board to the SME to explore and leverage opportunities that can be realized from Ontario's single repository of electricity consumption data in a manner that is compliant with privacy requirements and that ensures fair and ethical use of the data.

All interested parties are invited to participate in this engagement. Contact engagement@ieso.ca to receive ongoing updates.

A [Frequently Asked Questions](#) document is also available for more information on this initiative.

Conservation Framework: Mid-term Review

The Mid-term Review of the Conservation First Framework (CFF) and Industrial Accelerator Program (IAP) is on track for completion in Q1, 2018 with a draft report from Navigant Consulting due to the IESO in November, 2017. The draft report will be posted in early January 2018 for review by the Mid-Term Review Advisory Group and later by the broader stakeholder community.

A major deliverable involving the review of the current state of the Framework in the seven key areas identified by Navigant was completed in September, 2017, which has been used to identify objectives for market research, information gaps and form the basis for exploring key opportunities for 2018-20 and 2020+. The key topic areas identified include customer and market engagement and satisfaction, the definition of CDM, collaboration, governance and operations, planning integration, climate change as well as budgets, targets, cost-effectiveness and non-energy impacts.

In accordance with the IESO's engagement principles, engagement and market research activities continue with monthly meetings of the Mid-term Review Advisory Group, five public webinars to date, all workshops complete (with LDCs, IESO, customers and the OEB) as well, all market research interviews are complete with customers, channels, LDCs, and associations. The IESO plans to provide regular updates to the Ministry of Energy and Stakeholder Advisory Committee until project completion. Following the internal review of the options and opportunities identified by Navigant in the final report, the IESO will submit recommendations to the Ministry of Energy for consideration with the potential for a Direction to follow.

Technical Panel

The IESO Technical Panel (TP) proposes and reviews amendments to the Market Rules, and as requested, advises the IESO Board of Directors on specific technical issues relating to the operation of the IESO-administrated market. Members of the TP are represented by stakeholders in Ontario's electricity sector. A current list of the membership can be found on the [Technical Panel Membership webpage](#).

Technical Panel member Brian Kelly (TransCanada) has completed his term effective October 31. The IESO greatly appreciates the dedication and commitment that Mr. Kelly brought to the Panel matters over the past six years. The Board of Directors appointed Sushil Samant (Northland Power) to fill the Market Participant Generator member effective November 1, 2017.

At their September 26 meeting, Panel members discussed and determined that two proposed market rule amendments were ready for the IESO Board's consideration. The two proposed rule amendments include:

- Ancillary Services - Mandatory Requirements for Regulation Service Providers
- Market Rules True-Up – Disconnection Orders

The IESO Board of Directors has since approved both these proposed rule amendments. Further information can be found on the IESO [website](#)

The Technical Panel will review and consider two new submissions for market rule amendments relating to Station Service Obligations and Regulation Based Settlement on their November 22.

For more information or to review the materials for the November 22 meeting, visit the Technical Panel [webpage](#).